

# ILO Skills Challenge and Innovation Bootcamp

Dates: November 16-20, 2020

Platform: ITCILO eCampus + Zoom conferencing

## ► Welcome!

Welcome to the online journey bootcamp for the Domestic Workers Training Centre Innovation Challenge. This is a methodological guidance paper which complements the initial project proposal submitted by Mendy Lusaba, the challenge winner. It explains the different steps and processes that will be undertaken to refine the challenge, design the prototype, and elaborate jointly starting from November 2020.

Throughout this online journey, we will make utmost use of digital technologies to collaborate, communicate, and co-create. This involves:

- **Access to materials:** A series of presentations and briefs to provide essential background and context for the virtual discussions. These will be available on the ITCILO's eCampus (date and link will be provided via email on November 11).
- **Participation in an online bootcamp:** A series of virtual co-creation conversations will be organised (November 16-20) using online video-conferencing with real-time messaging and content sharing.
- **Online co-creation and brainstorming:** Through the active use of a dedicated online collaboration space, different ideas will be visualized, documented, and shared with all stakeholders.

## ► Objectives

- Deep dive into the project challenge *"Setting up a domestic workers training centre in Harare, Zimbabwe"*
- Re-frame the overall innovation challenge with the target audience in mind and open up additional innovation entry points for the project

## ► Overall facilitation

The overall facilitation of this online journey will be curated by the ITCILO Learning Innovation team and facilitated by [Tom Wambeke](#), Chief of Learning Innovation.



## ► Overall coordination

The overall coordination of this online journey will be curated by the ITCILO Learning Innovation team and coordinated by [Delphine Dall'Agata](#), Assistant Programme Officer of Learning Innovation.



This innovation facility work has been prepared by an ITCILO and ILO team, involving the following colleagues:

- Paul Comyn, Senior Skills and Employability Specialist, Skills and Employability Branch, ILO
- Patrick Daru, Head of Operations, Skills and Employability Branch, ILO
- Sergio Iriarte Quezada, Project Manager - Global Coordinator, Skills and Employability Branch, ILO
- Milagros Lazo Castro, Technical Officer, Skills and Employability Branch, ILO
- Jongwoo Lim, Project Junior Officer, Skills and Employability Branch, ILO
- Mustapha Said, Senior Specialist, Workers' Activities, RO-Arab States/DWT-Beirut, ILO

## ▶ Online innovation bootcamp

Date	Focus	Details
<b>Monday</b> <b>November 16</b> <b>14:00-15:30 (CET)</b>	Reformulate the challenge	<ul style="list-style-type: none"><li>• Redefine training center design challenge</li><li>• Map stakeholders involved in the center and project as a whole</li></ul>
<b>Tuesday</b> <b>November 17</b> <b>10:00-11:30 (CET)</b>	Ideate project design elements	<ul style="list-style-type: none"><li>• Create empathy map for domestic workers</li></ul>
<b>Wednesday</b> <b>November 18</b> <b>14:00-16:00 (CET)</b>	Ideate project design elements	<ul style="list-style-type: none"><li>• Map user persona of a domestic worker to identify entry points</li></ul>
<b>Thursday</b> <b>November 19</b> <b>10:00-11:30 (CET)</b>	Deep curriculum dive	<ul style="list-style-type: none"><li>• Define themes to address in training modules</li><li>• Discuss and gather feedback from subject-matter experts</li></ul>
<b>Friday</b> <b>November 20</b> <b>14:00-15:30 (CET)</b>	Prototype, test, and finalize plan	<ul style="list-style-type: none"><li>• Formulate design concept and offer feedback</li><li>• Straight to the point: create an elevator pitch for your idea</li></ul>

## ▶ What do you need to prepare for the bootcamp?

On November 11, this phase will open up on the ITCILO eCampus and instructions will be sent via email. This can be done anytime before the start of the bootcamp. This preparation package includes the following items and will take around 60 minutes of your time:

- Watch an instructional video explaining the overall process of the online journey
- Read the executive project summary, watch Mendy's video pitch, browse the project document, and view the virtual mind map
- Complete the online survey to answer a few questions
- Introduce yourself on the eCampus' virtual forum to get to know each other