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International
Labour
Organization

► Migrant Workers Resource Centre (MRC) Mapping

As of 1 February 2021

The ILO delivers assistance directly to migrant workers and their communities through a network of Migrant Worker Resource Centres (MRCs) across the ASEAN region. These MRCs are managed in partnership with government institutions, trade unions and civil society organizations (CSOs), and provide a range of services in countries of origin and destination. They are supported through the following projects: ILO-UN Women Safe and Fair, ILO TRIANGLE in ASEAN, ILO Developing International and Internal Labour Migration Governance (DIILM in Myanmar), and ILO Migrant Workers Empowerment and Advocacy (in Malaysia).

The MRCs work to ensure that workers seeking jobs overseas can get up-to-date information and counselling before making a decision about migrating. Returning migrants can also get information about opportunities for vocational training, employment in their communities or possibilities of re-migrating. Through the MRCs, women and men migrant workers are able to lodge complaints in case where migrant workers' rights have been abused, or they have suffered exploitation as a result of their recruitment or migration experience. Some MRCs have particular provision for migrant women to receive immediate support and be referred to violence against women (VAW) specialized service providers, including health, police/justice, and social services.

TRIANGLE in ASEAN programme has supported the operation of Migrant Worker Resource Centres (MRCs) since 2011 in Cambodia, Lao PDR, Malaysia, Thailand and Viet Nam (and in Myanmar since 2014). The Safe and Fair Programme started supporting MRCs in 2019 and 2020 in Cambodia, Indonesia, Lao PDR, Malaysia, Myanmar, Philippines, Singapore, and Thailand, with focus on providing services to women migrant workers and their families. The Developing International and Internal Labour Migration Governance (DIILM) project has been supporting Migrant Centres (MCs) in Myanmar since 2019. The Migrant Workers Empowerment and Advocacy project has supported MRCs in Malaysia since 2016.

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► Safe and Fair MRCs

Cambodia

- 1 Siem Reap ▲
- 2 Kampong Thom ▲
- 3 Phnom Penh ●
- 4 Kandal ●

Indonesia

- 5 Cirebon (West Java) ▲ ● ■
- 6 East Lampung (Lampung) ▲ ● ■

- 7 Blitar (East Java) ▲ ● ■
- 8 Tulungagung (East Java) ▲ ● ■

Lao PDR

- 9 Savannakhet ■

Malaysia

- 10 Klang Valley ●
- 11 Perak ●

Myanmar

- 12 Johor ● ■
- 13 Kuala Lumpur ●
- 14 Penang ●
- 15 Pakkoku ●
- 16 Chin Shwe Haw ■

Philippines

- 17 Negros Occidental Province ▲
- 18 Tabaco City ▲

Singapore

- 19 Singapore ●

Thailand

- 20 Bangkok ■

Provide specific services (Thailand)

- 21 Chiang Rai (COVID-19 assistance) ●
- 22 Chonburi (language trainings) ●
- 23 Rayong (language trainings) ●

- 24 Nonthaburi (psychosocial services and empowerment activities) ▲
- 25 Surat Thani (psychosocial services and empowerment activities) ▲

► TRIANGLE in ASEAN MRCs

28 centres in 24 locations

Cambodia

- 1 Prey Veng ▲ ■
- 2 Battambang ▲

- 3 Kampong Cham ▲ ●
- 4 Kampot ▲

Lao PDR

- 5 Xaiyaboury ▲
- 6 Champassak ▲

- 7 Luang Prabang ■

Malaysia

- 8 Penang ■
- 9 Kuala Lumpur/Selangor ■

Myanmar

- 10 Keng Tung (Shan State) ●

Thailand

- 11 Bangkok ●
- 12 Mae Sot ●

- 13 Chiang Mai ●

Vietnam

- 14 Bac Ninh ▲
- 15 Ha Tinh ▲
- 16 Phu Tho ▲

- 17 Quang Ngai ▲
- 18 Thanh Hoa ▲

► DIILM MCs

Myanmar

- 1 Tachilek ●
- 2 Myawaddy ●
- 3 Shwe Pyi Thar ●

- 4 Kawthaung ●
- 5 North Dagon ■
- 6 Bago ●

- 7 Three pagoda pass and Htee Kee ●
- 8 Hlaing Thar Yar ●

► Migrant Workers Empowerment and Advocacy MRCs

Malaysia

- 13 Kuala Lumpur ●
- 14 Penang ●

