



Greener Business, Better Workplace - Hotels Greener Business Asia Training of Trainers

What is the Greener Business Better Workplaces -Hotels?

A set of training resources and tools developed by the ILO GBA project

To assist hotel staff and management to improve their labour practices, environmental impact and resource efficiency, and overall competitiveness through workplace cooperation

What is the **Trainers of Trainers** on Greener Business Better Workplace?

A program to train the trainers

- To get an in-depth understanding of Greener Business Better Workplace tools and resources and how to use them in training or education programs

For Whom?

Institutions and individuals interested and committed in using the tools

- By rolling out the Greener Business, Better Workplace program for hotels/other enterprises as part of their on-going or future training programmes
- By incorporating the Greener Business, Better workplace modules into training courses and curricula

Invited institutions include, among others: Ministry of Labour, Thai Tourism Council, Thai Hotel Association, tripartite representatives, Tourism Authority of Thailand

For more information on the participants' requirements, please see below.

When, where and how long?

The Training of Trainers program will take place in Bangkok at the Amari Watergate Hotel from the 28 to the 31 of October.

Participation for the full days of the course is required, given the substantive contents of the program and the emphasis on learning-by-doing.

Some follow up support and mentoring will be provided.





Mentoring and follow up support to participants

After the training the participants have 2 options

- 1. For those participants who wish to become full Greener Business Better Workplace Trainers, they will deliver 1 or 2 training modules to some selected hotel staff and managers, and carry out 3 or 4 advisory visits to the hotels, under the guidance of a Master Trainers.
- 2. For those participants who will not deliver themselves training, but will use the Greener Business Better Workplace modules in curricula and courses (e.g. vocational institutions), they will communicate to the ILO-GBA project how they used the materials and share information on the courses developed.

Materials provided to participants

- Greener Business Better Workplace Training Package for hotels
- Toolkit for hotel teams
- Trainers' Handbook
- Case studies and good practice sheets

Expectations from participating institutions

Institutions interested in sending their staff to the Training of Trainers are kindly asked to send a letter indicating their interest in the Greener Business Better Workplace package, and their commitment to using training modules or tools and key principles in their future work.

The institutions are also asked in the future to let the ILO GBA project know how they use the modules/tools, providing examples.

Profile of participants to the Training of Trainers program

Required

- Background in at least one of these fields: hotel/tourism management; or environmental issues; or labour issues; or OSH or HR/Skills
- Experience in training / teaching or in developing curricula
- Interest in promoting sustainability and responsible enterprise practices

Additional

- Knowledge of different thematic areas (labour, OSH, tourism)
- Training experience in one of these thematic areas
- Experience in the tourism sector
- Understanding of kaizen and problem solving techniques