07

Office response
Office response

RECOMMENDATION 1

The Office takes note of the recommendation. The existing ILO Institutional Capacity Development Strategy encompasses the means of action suggested by the evaluation. A whole-of-Office approach will be applied in order to continue working to strengthen the organizational, technical and institutional capacity of the tripartite constituents in line with this strategy and based on their needs, and in line with the commitments established in the programme and budget and other relevant strategies, including the Development Cooperation Strategy 2020–25.

RECOMMENDATION 2

The Office welcomes the recommendation and plans to explore how it can organize its resources (human and financial) to rapidly respond to crisis situations and build an institutional high-level response management system, with a permanent oversight body that will have the capacity to deal with both global and national crises. It will be comprehensive and include both headquarters and field-level staff, and cover operational as well as policy and programmatic issues, directing its attention to crisis preparedness, response and recovery support for the tripartite constituents.

RECOMMENDATION 3

The Office welcomes the recommendation. Work has started on developing policy coherence across technical and thematic areas in view of the elaboration in process of the Programme and Budget proposals for 2024–25. The Office plans to review existing global institutional mechanisms such as the Global Technical Teams in order to optimize internal governance in view of relevance and efficiency.

RECOMMENDATION 4

The Office welcomes this recommendation. The Programme and Budget for 2022–23 was designed as a comprehensive framework for a human-centred recovery from the pandemic. Building on the implementation of the programme during the current biennium, the ILO will explore mechanisms to further improve the adaptive programming, monitoring, reporting and evaluation of actions undertaken to respond to sudden crises that disrupt regular operations, to be included in the Programme and Budget proposals for 2024–25.
RECOMMENDATION 5

The Office welcomes the recommendation, which is aligned with the resolution concerning the second recurrent discussion on social protection (social security) adopted by the International Labour Conference at its 109th Session (2021). The Global Flagship Programme on Building Social Protection Floors for All includes a thematic area on the adaptation of social protection systems to new and emerging challenges, which will: frame the further development of knowledge on the application of the Recommendation No. 202 in emergency contexts; provide technical assistance to the constituents to implement Recommendation No. 205; and facilitate the ILO’s engagement with partners, including those in the UN system and international financial institutions.

RECOMMENDATION 6

The Office welcomes this recommendation, pointing to the importance of raising awareness among government ministries of international labour standards, including through UN country teams and ILO flagship programmes, and noting that the response required is beyond the sole remit of ministries of labour. The Office will continue to work with the ILO’s constituents and relevant line ministries, as well as with various agencies and networks in the multilateral system, using mechanisms such as the Global Accelerator on Jobs and Social Protection for Just Transitions and the Equal Pay International Coalition, to build universal social protection systems and enhance investments in care infrastructures and services to improve the working conditions of vulnerable workers in the informal economy and provide guidance on labour and social protection for platform workers. The Office will strengthen the application of relevant international labour standards and other sector-specific standards, guidelines and tools, in particular in key sectors such as the education, health, maritime and transport sectors.

RECOMMENDATION 7

The Office welcomes the recommendation to increase ILO country-level and operational support on a just transition for enterprises, workers and communities. The ILO has the mandate, policy frameworks and tools and approaches to support countries considering just transition policies, measures and processes leading to the creation of decent work, in particular youth employment. The ILO will increase its internal capacity and keep expanding partnerships with other UN agencies, regional development banks and local entities, and leverage further climate financing through the Green Climate Fund to achieve greater impact.

RECOMMENDATION 8

The Office takes note of this recommendation and will consider it as an input for the development of a Global Social Justice Coalition, in the implementation of the Global Accelerator on Jobs and Social Protection for Just Transitions, and in the formulation of the Programme and Budget proposals for 2024–25.
## References


ILO. 2020. Locked down and in limbo: The global impact of COVID-19 on migrant worker rights and recruitment


ILO. 2020. Protocol on collecting evaluative evidence on the ILO's COVID-19 response measures through project and programme evaluations


ILO. 2020. ILO's response to the impact of the COVID-19 pandemic on workers and enterprises


ILO. 2020. The role of public employment programmes and employment guarantee schemes in COVID-19 policy responses 


ILO. 2020. Global survey on the impact of COVID-19 on staff development and training including apprenticeships and internships/traineeships 

ILO. 2020. Updated results: Online survey for TVET providers, policy-makers and social partners on addressing the COVID-19 pandemic 


ILO/Cinterfor. 2020. The role of vocational training in confronting the effects of COVID-19 in Latin America. ILO/Cinterfor Note 
https://www.oitcinterfor.org/en/node/7765

https://www.oitcinterfor.org/publicaciones/oitcinterfornotas/Fp_covid

https://www.oitcinterfor.org/publicaciones/notas/Blockchain_FP


ILO. 2020. COVID-19: Public employment services and labour market policy responses 

ILO. 2020. Why settle for recovery? A guidance note on building back better micro & small enterprises and resilient market systems during crisis and after lockdown 

ILO. 2020. Rapid assessment of the impact of COVID-19 on enterprises and workers in the informal economy in developing and emerging countries 
ILO. 2020. Answering key questions around informality in micro and small enterprises during the COVID-19 crisis

ILO. 2020. Start and Improve Your Business (SIYB) Update 2020


ILO. 2020. Social Finance Podcast


ILO. Committee of Experts on the Application of Conventions and Regulations (CEACR). General Observation adopted by the CEACR at its 91st session (Nov-Dec 2020).


ILO. 2020 The impact of COVID-19 on indigenous communities: Insights from the Indigenous Navigator (ilo.org)

ILO. 2020 Indigenous women's realities: Insights from the Indigenous Navigator (ilo.org)


ILO. 2020 Protecting migrant workers in the workplace


ILO. 2020. ILO Violence and Harassment Convention, 2019 (No. 190): 12 ways it can support the COVID-19 response and recovery. GEDI branch, May 2020

ILO. 2020. Rapid social protection calculator for COVID-19
https://www.social-protection.org/gimi/ShowRessource.action?id=56007


ILO. 2020. COVID-19 and the world of work. Jump-starting a green recovery with more and better jobs, healthy and resilient societies.


ILO. 2021. Skilling, Upskilling and Reskilling of Employees, Apprentices & Interns During the COVID-19 Pandemic: Findings from a Global Survey of Enterprises


ILO. 2021. Sectoral Policy Department, Implementation Highlights, 2020-2021


ILO. 2021. World Employment and Social Outlook 2021: The role of digital labour platforms in transforming the world of work

ILO. 2021. Brief. Working from Home. From Invisibility to Decent Work

ILO. 2021. Brief. Making Decent Work a Reality for Domestic Workers. Progress and Prospects ten years after the adoption of the Domestic Workers Convention, 2011 (No. 189)


ILO. 2021. COVID-19 Call to Action.


ILO. 2021. ILO welcomes COP26 Just Transition Declaration

ILO. 2021. Support to the preparatory activities of the ILO to launch the Global Initiative on Decent Jobs for Youth – Final evaluation.


ILO FLAGSHIP PROGRAMMES Status review as of December 2021. Source: ILO website.


ILO. 2022. World Employment and Social Outlook – Trends 2022

ILO. 2022. Report V of 110th Session of International Labour Conference, Responding to the crisis and fostering inclusive and sustainable development with a new generation of comprehensive employment policies


ILO. 2022. Technology adoption in public employment services: Catching up with the future

https://www.oitcinterfor.org/nueva-normalidad-formaci%C3%B3n-profesional-aportes-experiencia-cuarto-instituciones-formaci%C3%B3n-0


ILO. 2022. Social Protection Monitor: Announced measures throughout the world
https://www.social-protection.org/gimi/gess/ShowWiki.action?id=3426


ILO. 2022. Programme guidance letter from the Director-General-elect. Geneva

ILO. Final independent clustered evaluation of outcome-based funding support to ILO projects in the field of employment and skills, social dialogue and labour relations, protection for all at work, gender equality and equal opportunities, and just transition to the green economy for the period 2020–21. http://www.ilo.org/evalinfo/product/download.do?type=document&id=29165.


ILO. Brief: COVID-19 and multinational enterprises: Impacts on FDI, trade and decent work in Asia and the Pacific


ILO. The IPEC+ Flagship Programme is the ILO's International Programme on the Elimination of Child Labour and Forced Labour.

ILO Argentina project. OFFSIDE: Marking the field. Improve the capacity of labor and agricultural actors to address child labor in agricultural areas of Argentina.


ILO. RLA/10/01/EUR. Improving OSH in the Coffee Supply Chain in Latin America/ Safety and health in the global coffee value chain, with emphasis on Latin America- VZF https://www.ilo.org/americas/programas-y-proyectos/WCMS_754329/lang--en/index.htm
ILO OSH tools: WIND – Work Improvement in Neighbourhood Development and WISE – Work Improvement in Small Enterprises

ILO Project: LKA/20/50/UND. Healthy Socio-economic recovery of the Micro and Small Enterprise Sector of Sri Lanka.

ILO CO Indonesia Project: IDN/21/01/JPN. Project Brief. Enhancing COVID-19 prevention at and through workplaces.

ILO Guide. OSH for street workers and vendors

ILO. Project reference: RAS/17/06/JN. Towards fair and sustainable global supply chains: Promoting formalization and decent work for invisible workers in South Asia Project.

ILO Project. Reference: RAS/17/12/UND. Safe and Fair: Realizing Women Migrant Workers Rights and Opportunities in the ASEAN region funded by the EU and implemented by ILO and UN Women in collaboration with UNODC.

Indonesian Garment Factory Staff Make Personal Mission to Encourage Vaccination of Fellow Workers. Better Work Indonesia web page.


MOPAN Assessment Overview, P3.


Roxana Maurizio, ILO. 2021. Technical Note: Employment and informality in Latin America and the Caribbean: an insufficient and unequal recovery

Safety4sea. May 2022. Over 600 i-Kiribati trapped seafarers repatriated 2 years after the beginning of the pandemic


SDG. 2021. UN Secretary-General calls for accelerated action on jobs and social protection to avoid an uneven global recovery and prevent future crises. (Press Release)

Secretary-General calls for accelerated action on jobs and social protection to avoid an uneven global recovery and prevent future crises. Website Sustainable Development Goals: UN.

Sida-ILO Partnership Programme. Cross cutting policy driver environmental sustainability and the Partnership for Action on Green Economy – Clustered evaluation.

SOCIAL PROTECTION RESPONSE TO THE COVID-19 CRISIS
https://www.social-protection.org/gimi/gess/ShowWiki.action?id=62

SPIAC-B. A Joint Statement on the Role of Social Protection in Responding to the COVID-19 Pandemic
https://www.social-protection.org/gimi/gess/RessourcePDF.action?id=56006

STMLC/Part11/2022. Amendments to the MLC document.


UNRC. 2022. UN Serbia Results Report, 2021. Belgrade
UNSDG. 2020. How data is guiding the UN’s COVID-19 response and recovery efforts.
US Department of Labor. Interim evaluation of Better Work Bangladesh Phase II.
Zawacki-Richter, Olaf, and Lee, Kyungmee. 2021. Evaluation of the online training activities of ILO’s International Training Centre. Future evaluations will will separately assess online learning and face-to-face training impact to allow for cross-comparisons.
https://intranet.ilo.org/en-us/trcf/Pages/risk-management.aspx