



SEVENTH ITEM ON THE AGENDA

Other questions

**Report of the Meeting of Experts to Develop
a Code of Practice on Violence and Stress at
Work in Services: A Threat to Productivity
and Decent Work**

(Geneva, 8-15 October 2003)

1. The Meeting of Experts to Develop a Code of Practice on Violence and Stress at Work in Services: A Threat to Productivity and Decent Work was held in Geneva from 8 to 15 October 2003, chaired by Mr. Francisco Cruz (Government, Philippines).
2. The experts reviewed and revised a draft code of practice on violence and stress at work in services sectors.
3. The experts unanimously adopted a code of practice on workplace violence in services sectors and measures to combat this phenomenon¹ and a report on their discussion.²
4. *The Committee on Sectoral and Technical Meetings and Related Issues may wish to recommend that the Governing Body take note of the report of the Meeting of Experts and authorize the Director-General to publish the code of practice on workplace violence in services sectors and measures to combat this phenomenon.*

Geneva, 16 October 2003.

Point for decision: Paragraph 4.

¹ MEVSWS/2003/11.

² MEVSWS/2003/10.